

# INSIDE THE NETHERLANDS

Google's European hyperscale data centres and  
infrastructure ecosystem

CLIENT: GOOGLE  
DECEMBER 2020

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Dear Reader,

This research piece on the Netherlands follows the September 2019 pan-European research 'Google's hyperscale data centres and infrastructure ecosystem in Europe: economic impact study' (available [here](#)). The following pages provide a deep dive into the economic effects descending from Google's Eemshaven-Groningen and Agriport data centres and related network infrastructure ecosystem in the Netherlands.

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Google has invested heavily and widely in data centres and related infrastructures in Europe. Currently, it operates hyperscale data centres across Europe: Fredericia in Denmark, St. Ghislain-Mons in Belgium, Hamina-Kotka in Finland, Dublin in Ireland, and Eemshaven-Groningen and Agriport in the Netherlands.

## THE NETHERLANDS: A DIGITAL NEXUS IN WESTERN EUROPE

The Netherlands is well progressed along the digital transformation path, with the fourth largest share of IT spending globally dedicated to Public Cloud services.<sup>1</sup> Although it is already a front-runner among digital economies, the Dutch government recognises the need to remain so through the Dutch Digitisation Strategy 2.0. The already extensive digital and physical infrastructure in the Netherlands makes cities like Amsterdam and regions such as Groningen increasingly important hubs. However, given the nature of the digital transformation, this means that these Dutch cities and regions will become hubs not only in the Netherlands, but also for the rest of Europe, as neighbouring countries also digitalise.

**Growth and jobs.** The Netherlands is a gateway to Europe for global network infrastructure, as shown by the case study of Google. The company is now facilitating even greater EU-wide connectivity via the Netherlands. It has done so as part of a wider infrastructure programme which

Delivered cumulative realised investments of **EUR 2 billion** in the Eemshaven-Groningen and Agriport data centres and related network infrastructures, over the period from 2014 to 2019.

This has supported **EUR 3.6 billion in GDP** in the Netherlands during the same period.

Furthermore, **3,400 jobs per year on average** have been supported during the same period.

**Network infrastructure.** This digital infrastructure effort includes an important, often underappreciated, part of Google's European economic contribution, namely the investment in network connectivity such as fibre links spanning the European continent and linking Europe to the global internet.

In addition to the digital transformation supported by Google's investments, Google's Eemshaven-Groningen and Agriport hyperscale data centres are on the forefront of the green transition in digital energy.

**Energy efficiency.** Every time we as users choose to rely on services provided online, we channel indirect demand for energy. As traditional non-digital activities continue to shift to new digital applications, the way energy is being consumed is changing. The data centre industry has **significantly raised its energy efficiency**. In fact, recent global research established that while demand for data driven services has increased exponentially (by 550 percent) over the past 10 years, data centre energy usage has remained relatively stable (increasing by only 6 percent).<sup>2</sup> At the same time, there is potential to improve efficiency even further. We estimate that, if across Europe all business email servers were hosted by data centres as efficient as Google's, this would **save the equivalent of the annual household consumption of electricity in Ireland**.

**Renewable energy.** Driving the green revolution forward, Google is also the largest corporate buyer of renewable energy sources. It does so by committing to and signing Power Purchase Agreements (PPAs), key enablers for the renewable energy project developer/investor. As of September 2020, Google had signed 24 PPAs for energy production from European wind and solar farms to match the energy consumption of its data centres. In addition, in September 2020 Google stated that it will be carbon-free by 2030.<sup>3</sup>

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<sup>1</sup> Gartner (2019), Cloud Shift Impacts All IT Markets

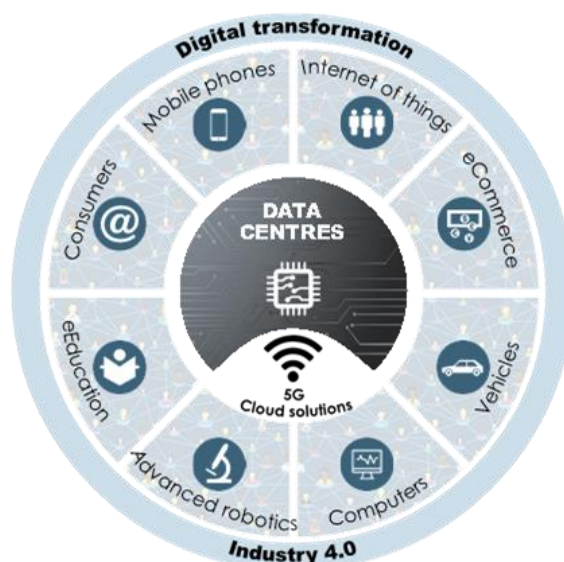
<sup>2</sup> Masanet, E, et.al. (2020) Recalibrating global data center energy-use estimates

<sup>3</sup> Google (2020), Our third decade of climate action: Realizing a carbon-free future. <https://blog.google/outreach-initiatives/sustainability/our-third-decade-climate-action-realizing-carbon-free-future/>

## 1 DATA CENTRES SHAPING THE DIGITAL FUTURE THROUGH CLOUD COMPUTING

The cloud has transformed how companies purchase ICT equipment and services. Cloud computing removes the need for large up-front investments in hardware and software otherwise required for companies to compete in the market. New entrants can increasingly gain access to the storage space and computing power capacity they need in a pay-as-you-go manner and subscribe to advanced applications at an affordable price. Behind the cloud, millions of servers are quietly and efficiently operating in hyper-scale data centres. These data centres are the “brains” of digital infrastructure around the world. They are the physical assets that store, process and/or distribute the data that customers send to the cloud. Hence, to facilitate future growth in data traffic, storage and processing driven by consumers’ and firms’ use of cloud computing, investments in data centres need to increase.

**Figure 1**  
**Data centres at the heart of the European digital future**



Source: Copenhagen Economics

Current EU-level and national policies increasingly understand the benefits that the cloud can bring. A priority of the current European Commission is ‘a Europe fit for the digital age’ – focusing on the advancement of Artificial Intelligence, the Internet of Things and Big Data in Europe, and harnessing the opportunities from data sharing.<sup>4</sup> Given the benefits linked to the cloud, there is increasing policy attention on how to support its role as part of the EU’s digital transformation ambition and the building of a European data economy.

In parallel, the current European Commission has stated that it will prioritise progressing the Green Deal for Europe. Therefore, the sustainability angle will be key in underpinning each of the policy

<sup>4</sup> Ursula von der Leyen, 2019, *A Union that strives for more – My agenda for Europe*, and European Commission, 2019, *Mission letter to Margrethe Vestager, Executive Vice-President-designate for a Europe fit for the digital age*.

efforts that can contribute to the success of the European digital transformation, such as work in the areas of:

- The European Cloud initiative
- The Internet of Things (IoT)
- Building a European data economy including big data
- Artificial Intelligence (AI)
- High-Performance Computing

For these digital advancements to take place, the cloud is a key pillar. In turn, an effective, sustainable and efficient cloud needs support from well-functioning digital infrastructure with data centres at the core. National policy makers and other interested parties also vested in the development of the digital economy in the EU should thus continue to foster support for the data centre and related infrastructure layer, as discussed in our September 2019 [study](#).<sup>5</sup>

#### **Box 1 Data centres contribute to realise Dutch digital policy aims**

A survey conducted in 2018 among 20 of the world's largest economies showed that Dutch firms had the fourth largest share of IT spending dedicated to Public Cloud services, after the US, Canada and the UK.<sup>6</sup> The EU Digital Economy and Society Index shows that over 40 per cent of Dutch firms have incorporated cloud computing services of at least medium-high sophistication, making it the country with the third highest share in the EU, after Finland and Sweden.<sup>7</sup>

Nonetheless, the Dutch government notes that increased business usage of Cloud solutions is desirable, as the cloud enables solutions that are "*...faster, cheaper and easier to scale than the more traditional methods that are currently used*".<sup>8</sup>

The Dutch Digitisation Strategy 2.0 was launched in November 2019 and aims to maintain Netherlands' position as a European digital frontrunner.<sup>9</sup> The strategy features several cloud-enabled solutions. In particular, the strategy puts AI at the forefront, where the aim is to establish the Netherlands as the international leader in human-centred AI by design.

The dedicated AI action plan begins with praising the world-class data centres and networks available in the Netherlands.<sup>10</sup> Furthermore, it notes the importance of local and remote computing power and data processing in order to develop effective AI applications.

The increasing demand for cloud services (e-mails, music, general data storage, etc) means that global internet companies like Google are now among the most efficient facilitators of global data centre growth. Global internet companies are especially efficient as they are able to consolidate

<sup>5</sup> Copenhagen Economics (2019) [Google's Hyperscale Data Centres and Infrastructure Ecosystem in Europe](#).

<sup>6</sup> Gartner (2019), [Cloud Shift Impacts All IT Markets](#)

<sup>7</sup> [European Digital Society and Economy Index 2020](#)

<sup>8</sup> Rijksoverheid (2019), "[National government in the cloud?](#)"

<sup>9</sup> Nederland Digitaal (2019) [the Dutch Digitalisation Strategy](#)

<sup>10</sup> Government of the Netherlands (2019), [Strategic Action Plan for Artificial Intelligence](#)

storage and cloud-processing of data in 'hyperscale' data centres.<sup>11</sup> This translates to larger-scale, purpose-built facilities with a focus on operational costs and efficiency that are better positioned to meet the growth in demand for cloud services and the like. The importance of these efficiency gains is evident in global market trends. Cisco estimates that by 2021 hyperscale data centres will constitute around 53 per cent of data centre servers globally – up from 27 percent in 2016.<sup>12</sup> Similarly, Arziton estimates that the hyperscale data centre market will continue to expand from 2019 to 2024 at a compound annual growth rate (CAGR) of 9 per cent.<sup>13</sup> In terms of the entire 'datasphere' (the data lifecycle from creation, capture, and replication) growth projections from IDC suggest the total size will increase from 33 ZB<sup>14</sup> in 2018 to 175 ZB by 2025, representing a CAGR of 27 percent.<sup>15</sup>

Therefore, just as is the case for players across the industry, there is expected growth in user demand for Google services. These include many services widely used for general productivity and consumer benefit (provided with open access akin to public goods) such as Gmail, Google Maps, Search and Android. This suggests that Google's investments in data centres in Europe will continue (as observed in the past years) to increase over time as demand for and use of these services expands given the important consumer benefits delivered. As summarised below (and analysed in our September 2019 report), as users choose to rely on services provided online, cloud infrastructures play a key role in an efficient delivery of these services, including in terms of energy efficiency. Besides, we find that the data centre industry has significantly improved its energy efficiency performance, while Google's data centres outperform the industry average. Furthermore, an important recent development associated with the Covid-19 crisis is a societal push for faster and deeper digital transformation across sectors of economic activity. Consequently, **Google's economic contribution to the Netherlands and Europe will very likely continue to increase in importance.**

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<sup>11</sup> Hyperscale data centres refer to those data centres that have an ability to scale their computing capacity in response to increased demand. Scaling in turn refers to the ability to increase computing power through better infrastructure, storage facilities, or memory.

<sup>12</sup> Cisco (2018), Global Cloud Index (2016-2021), see: <https://newsroom.cisco.com/press-release-content?articleId=1908858>

<sup>13</sup> Arziton (2019) Hyperscale Data Center Market - Global Outlook and Forecast 2019-2024

<sup>14</sup> This refers to 'zettabytes', where 1 ZB is equal to 1000<sup>7</sup> bytes

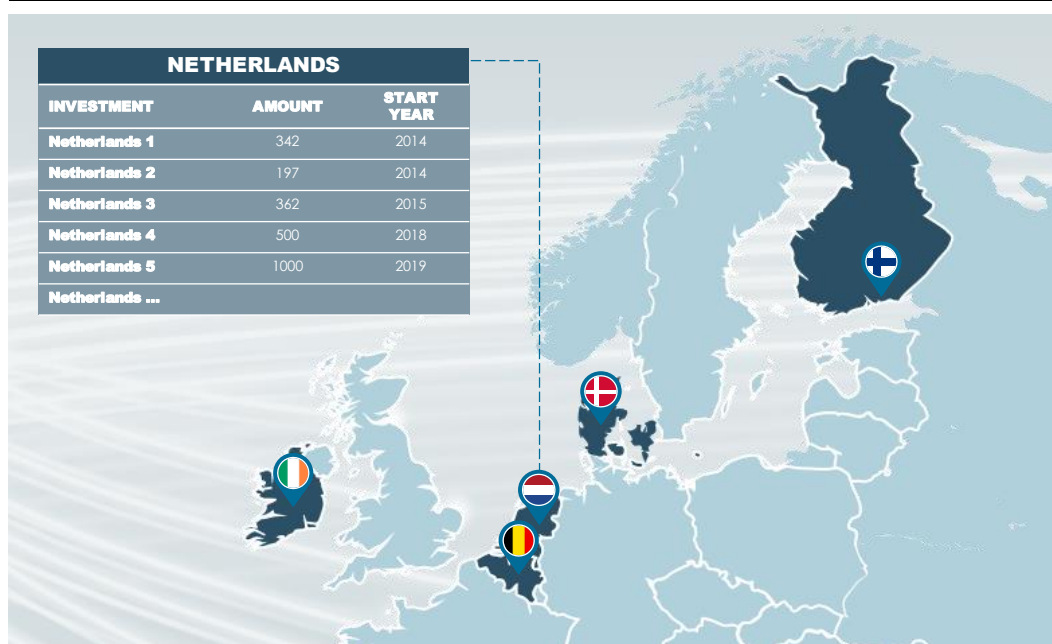
<sup>15</sup> IDC (2018) The Digitization of the World: From Edge to Core

## 2 QUANTIFYING THE GDP AND JOBS IMPACTS OF GOOGLE'S DATA CENTRE INVESTMENTS

Google's investments in digital infrastructure in the Netherlands help to propel the country further forward as a leading digital economy. These digital infrastructure investments include data centres, network infrastructure and equipment, management, and access and computation – elements that are vital to sustaining our increasingly digital culture.

As one of the largest technology companies in the world, Google serves a significant share of users from their data centre in the Netherlands. Google's data centre at Eemshaven-Groningen started construction in 2014 before becoming fully operational in 2016 (see Figure 2).

**Figure 2**  
**Ongoing and past construction investment in Google's national data centres**



Source: Copenhagen Economics based on Google data centre website and data provided by Google

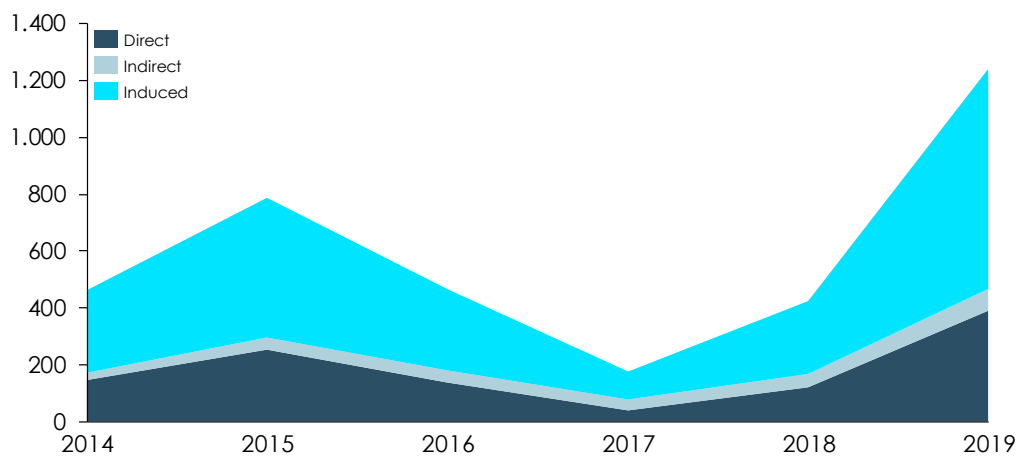
Every time a firm (domestic or foreign) invests in construction and infrastructure like Google's data centre in the Netherlands, it is reasonable to ask – how much of this investment will remain local versus will leave the region or country (via imports, etc)? To help answer this question, we have applied an established economic (input - output) model to measure the impact of Google's investments. We do this by measuring two dynamics – supported economic activity (GDP) and supported jobs (FTEs)<sup>16</sup> by Google in the Netherlands.<sup>17</sup>

<sup>16</sup> FTE refers to Full Time Equivalent job, where 1 FTE equals 40 hours per week

<sup>17</sup> The CE input / output model compared the Google expenditure sectoral pattern and mapped it against the official national statistics, from Statistics Netherlands (CBS). The model is calibrated on the basis of Eurostat sectoral accounts that are built on the latest information on the EU countries' national economy and sectoral patterns, across all value chains.

We find that when considering the direct, indirect, and induced effects, Google’s total investments in the Eemshaven-Groningen and Agriport data centres and related infrastructures has a supported economic impact of **EUR 3.6 billion in GDP cumulatively over the period 2014-2019**. This impact has grown over time from a yearly impact of EUR 170 million to a peak yearly impact of EUR 1.2 billion (see Figure 3). Committed expenditure through to 2021 is expected to increase the supported cumulative economic impact to **EUR 5.3 billion**.

**Figure 3**  
**Economic impact supported by Google data centres and related infrastructure**  
EUR millions per year

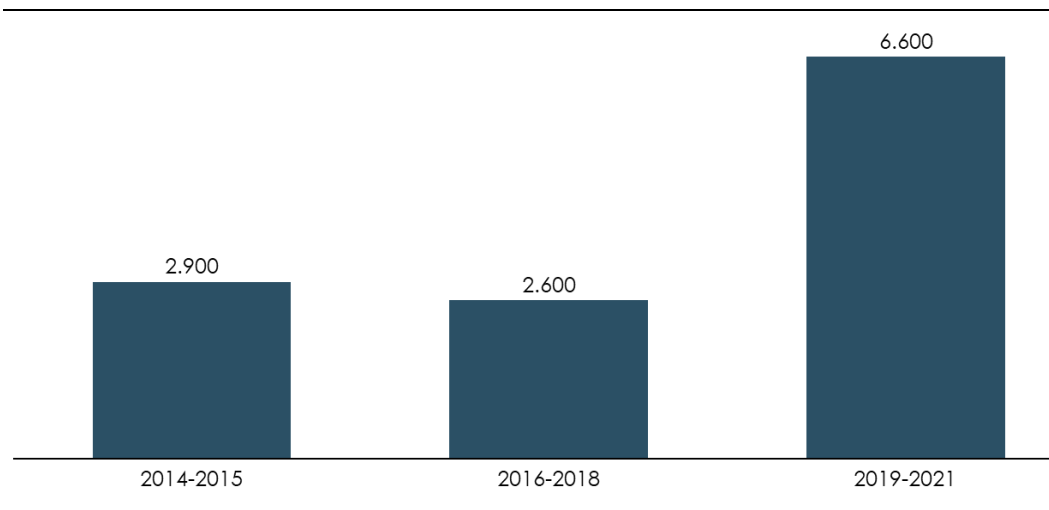


Note: The figure shows the supported economic contribution in the Netherlands due to the construction and operation of Google’s Eemshaven-Groningen and Agriport data centres and related infrastructures.  
Source: Copenhagen Economics based on data provided by Google, Eurostat and World Input-Output database

Through committed expenditures up until 2021, Google’s Eemshaven-Groningen and Agriport data centres and related infrastructures will support an ongoing employment contribution of up to 6,600 FTE jobs per year (during 2019-2021) including direct, indirect, and induced effects (see Figure 4).

**Figure 4**  
**Jobs supported by the Eemshaven-Groningen and Agriport data centres and related infrastructure**

Full Time Equivalent jobs, annual averages



Note: Figures include direct, indirect and induced employment associated with the expenditures in scope of this research. 2019-2021 figures reflect committed Google expenditures.

Source: Copenhagen Economics based on data provided by Google, Eurostat and World Input-Output database

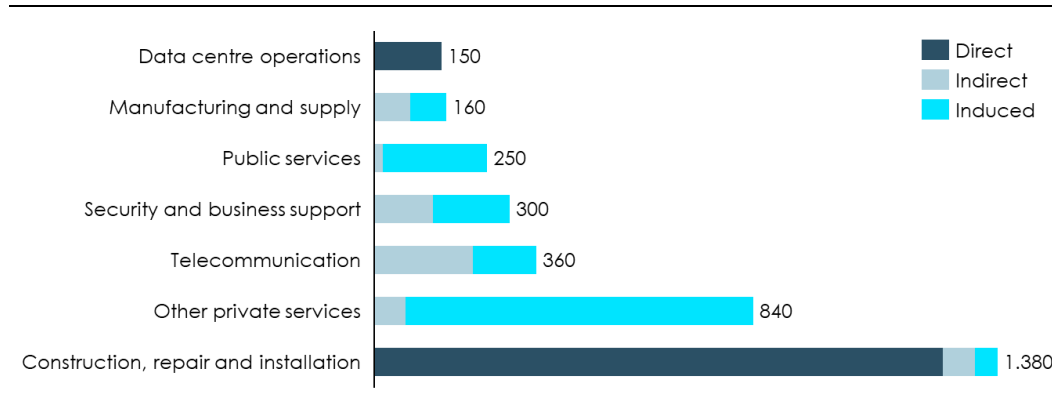
We find that the data centre construction and operation support jobs across a range of sectors of the economy. The largest of these is the construction sector, within which the supported jobs amount to approximately 1,400 FTEs per year, on average during the period 2014 – 2019.

The data centre activity at Eemshaven-Groningen and Agriport stimulates consumer consumption, as workers spend their wages throughout the Dutch economy. These induced effects support jobs mostly in private services, as this is where employees tend to spend their wages. As a result, the overall set of supported jobs includes other private service industries, such as retail trade, transport, hotels and restaurants, real estate, legal, accounting, and employment activities, as reported below in Figure 5. In total, the supported jobs (direct, indirect and induced) amount to 3,400 per year, on average during the 2014-2019 period.



**Figure 5**  
**Jobs supported by the Eemshaven-Groningen and Agriport data centres and related infrastructure, by industry**

Yearly average for the period 2014 – 2019



Note: 'Other private services' include (but are not limited to) retail trade, transport, hotels and restaurants, real estate, legal, accounting and employment activities.

Source: Copenhagen Economics based on data provided by Google, Eurostat and World Input-Output database

Some of these industries, such as security, are proximity services and therefore are supplied locally, whereas other goods or services can be supplied from further afield. The jobs supported by Google will therefore not only support local employment in Groningen around Eemshaven and North Holland around Agriport but also employment in other parts of the Netherlands. Similarly, as supply firms and workers spend the income obtained from data centre work on other products and services, the indirect and induced ripple effects extend to both the local communities and the rest of the Netherlands.

### **3 HELPING TO DIVERSIFY THE LOCAL GRONINGEN ECONOMY**

The economic literature on the role of foreign direct investments in promoting a country's productivity points to skills transfers as a key channel by which a country stands to benefit from these kinds of investments, especially relative to new technologies.

In the case of data centre investments, the case study of Google shows a particular form of skill transfer, taking place via collaboration with educational institutions aimed at promoting the skill base in the local and national workforce. This delivers win-win-win benefits to students, to Google and other firms operating data centres (or industries relying on comparable skills), as well as the country as a whole, since an up-to-date skill base is key to succeed in a knowledge economy.

**Box 2 Engaging locally in developing skills via education programmes**

Alfa college is a large vocational education and training institute, with campuses spread across the Netherlands. In total, Alfa college has around 11,000 students and 1,000 staff – whilst the campus in Groningen has between 1,500 to 2,000 students. Its Groningen campus will be home to a new Data Centre course as part of a wider network of European programmes designed with support from Google, industry SMEs, and a very helpful local government.

Groningen's local economy is also in the midst of a challenging diversification away from dependency upon the extraction industry. Its gas field is the largest natural gas reservoir in Europe. However, in late 2019 Dutch regulators decided for safety reasons to bring production from the field to a complete halt by 2022, eight years earlier than previously planned.<sup>18</sup>

Alfa college, through its new data centre training, will play a pivotal role in inclusively helping the community. The programme will support the development of the data centre industry through skilled graduates. This will in turn facilitate retraining of operation engineers who previously worked in the gas extraction industry and support a local industry to replace a small part of the gas industry.

A novel aspect of the programme is that students may access the education through two separate programme streams – one based on campus, and one online for working professionals to further develop, i.e. gas operations engineers wanting to move into data centre work. Furthermore, the course will allow teaching at the workplace where relevant – an aspect that, alongside the rapid programme development, has impressed the Neth-ER (Netherlands house for Education and Research) representation to the European institutions.

At the end of the day, Alfa college realises that there is a need to attract more students into the STEM fields to cater for the increasing demand from the data centre industry. One innovative approach taken by Alfa college is to ask their students – how do you want to improve your region? From the answers to this question, they then explore, with the students, which skills can get them to this result and match technologies that empower the local societal progress that the students aspire to contribute to. For example, a student who would like to find technology solutions that support improved and increased at-home care for their grandparents (so they can stay in their own houses for longer) will learn about live monitoring of key health parameters from a distance – and the IT, cloud and data centre infrastructures that make this possible. Thus, Alfa college guides and motivates students to pursue STEM education, including in the area of data centres skills, as a way to develop sustainable and regionally supportive technology solutions.

Source: Interview with Alri Mertens, Hanneke Smid, and Lammer Postma, Alfa College, July 8<sup>th</sup>, 2020

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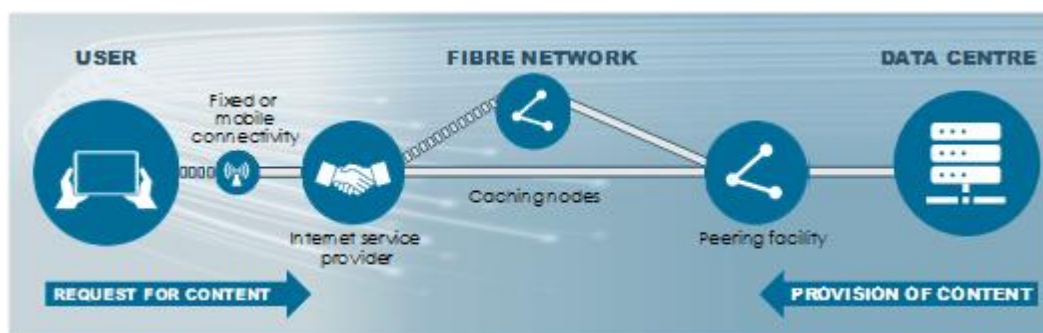
<sup>18</sup> Reuters (2019) [Netherlands to halt Groningen gas production by 2022](#)

## 4 NETWORK INFRASTRUCTURE STRENGTHENS LINKS BETWEEN THE NETHERLANDS, EUROPE AND THE WORLD

A key driver encouraging network investment is to bring the benefits of Google computing and cloud resources closer to customers. In internet network design jargon, this is the often-underappreciated role of “edge” infrastructure – the vital links in proximity to where consumers and firms use digital services. Providing network connectivity allows the Dutch to reach core cloud services by connecting with Google closer to their point of use. By facilitating this connection on dedicated infrastructure in nearby cities or towns, the speed at which these cloud services can be reached is increased. In effect, this brings the services of the harder-to-reach Eemshaven-Groningen and Agriport data centre closer to Dutch consumers, ensuring a faster and more responsive cloud experience.

From a consumer’s perspective, the visible reality of the internet tends to be what is regarded in the industry as internet access links. Internet access links consist mainly of Internet Service Providers (ISPs) – often telecommunications companies that provide either 1) fixed services in the home or office, often accompanied by a modem, or 2) mobile services through mobile telephone subscriptions or other similar wireless devices, see Figure 6. Thus, some consumers might believe that ISPs are the only firms backing connectivity infrastructure – however, this is incorrect.

**Figure 6**  
**How data centres reach users: Google’s design, high level view**



Source: Copenhagen Economics based on Google

The inner network part of the internet (less visible compared to the connections to homes and firms) is what is referred to as the backbone of the internet (split broadly onto the ‘core’ and ‘edge’). At the core, data centres host files and apply computational processes so that the information can serve users’ requests. To reach users, hosting activity needs high capacity transport networks that connect data centres to peering facilities. This network infrastructure (increasingly fibre) reaches peering facilities, or Points of Presence (PoPs), at the ‘edge’, connecting Google’s network to the rest of the internet. At that point, PoPs serve as the connecting points for the ISPs at the front end of the internet. From the PoPs, internet traffic is handed over to ISPs, which take over the responsibility for carrying the internet services to homes and offices. In addition to this, Google also maintains the Google Global Cache (GGC) network through caching nodes, provided to ISPs. These smaller pieces

of infrastructure at the “edge” enable basic data requests to be brought even closer to consumers, providing even greater responsiveness.

As a result, **Google procures and maintains a major global network connecting key infrastructure** such as data centres, cities and towns, and network hubs. Google’s network connects Europe through several major sub-sea landing points to the rest of the world. Of equal importance – and perhaps a surprise to some – Google’s global network includes a **major terrestrial network spanning across Europe**. Covering the continent, this network includes key north-south and east-west connectivity corridors, extensive city-scale networks, edge networks to more regional locations, and access connectivity to more far-flung corners of Europe. Ultimately, Google’s network connectivity effort reflects the business and market imperative to ensure the best experience for firms’ users and customers within the Netherlands and abroad.<sup>19</sup>

### **Box 3 Google backs investment in Dutch fibre infrastructure, enabling connectivity for all internet uses**

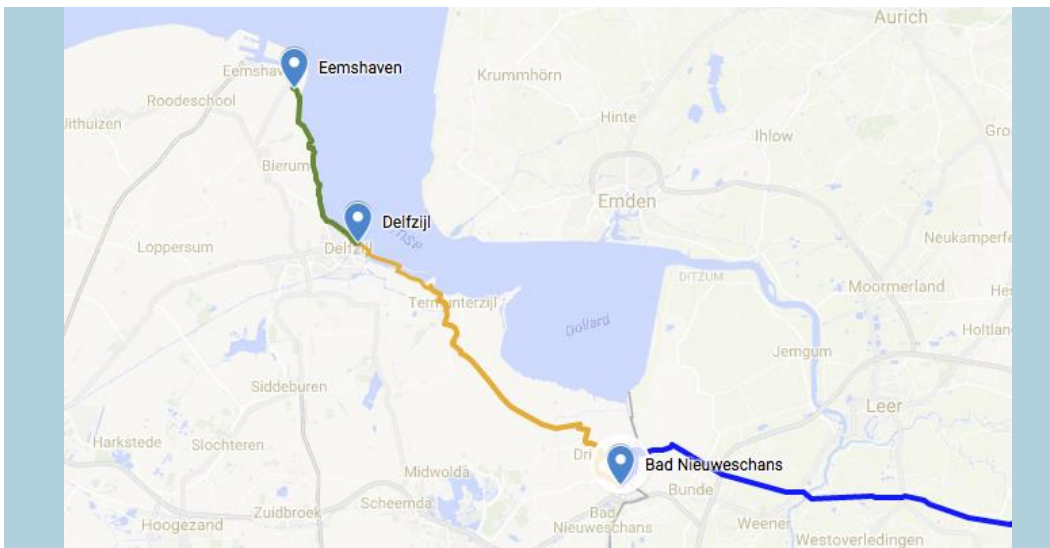
The effects of Google’s investment in Eemshaven do not stop at the data centre’s perimeter. In fact, this investment has supported a new telco provider, Eurofiber Nederland, to enter the area, enabling greater competition by creating a new, unique fibre route. Eurofiber worked closely with the Dutch Water Authorities and Groningen Seaport, generating revenue for these public authorities as part of a multi-million Euro investment.

Diversity of connectivity adds a valuable option for any businesses (not just Google), in this case enabling a new fibre route to Amsterdam as well as Hamburg, Dusseldorf and Berlin in Germany. Indeed, Eurofiber is currently also able to lease out the new capacity to other operators on this new route. This brings the additional potential benefit of connectivity for all internet applications, not only for Google services.

Furthermore, the new fibre link was efficiently laid down, utilising an existing planned national infrastructure project to minimise additional disruption in the area. As a result, the new fibre link enables the local authority’s strategy of building an international data centre hub location in Eemshaven.

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<sup>19</sup> Read more about these in the main report, found [here](#).



Green (13km): New Eurofiber cable installed in Dutch Water Authority new sea dyke project.  
Orange (40km): New fibre route constructed by Eurofiber between Delfzijl and Bad Nieuweschans. Blue (Existing): Interconnection with current Amsterdam-Hamburg fibre route.

Source: Interview with Mark Sokol, Director of Infrastructure for EMEA, Google on 11 January 2018.  
Further information on the role of subsea cables is in the Copenhagen Economics (2019) [Google's Hyperscale Data Centres and Infrastructure Ecosystem in Europe](#).

## 5 DATA CENTRES HELP DIGITAL USERS CONSUME ENERGY MORE EFFICIENTLY AND SUSTAINABLY

Every time we choose to use services online, we channel indirect demand for energy. As traditional non-digital activities continue to shift to new digital applications, the way energy is being consumed is changing. Therefore, we need to examine

- (i) the efficiency of this energy use;
- (ii) the sustainability of its supply; and
- (iii) the role of energy users' procurement in promoting renewable energy

### *Energy efficient provision of online services via cloud and data centres*

Contrary to the belief that the rapidly increasing demand for data will lead to a one-to-one increase in energy usage, ongoing improvements in global data centre efficiency have prevented this from transpiring. In fact, **data centre energy usage over the past 10 years has remained relatively stable** (increasing by only 6 per cent), **despite the exponential growth in demand** for data driven services (by 550 per cent).<sup>20</sup> This confirms the energy efficient trajectory and achievements of digital solutions provided via cloud computing through hyperscale data centres.

While storing and processing data requires energy to deliver services, Google's solutions exhibit a meaningful improvement to the energy efficiency of this data-handling process. Large data centres like Google's sites at Eemshaven-Groningen and Agriport are significantly more energy efficient than the individual servers that they often replace. By pooling the server needs of many customers in this manner, a lot of energy can be saved. Indeed, we have analysed the yearly energy savings that moving service to a cloud-based provision delivers and we find significant savings (see calculation reported in the box below).

### *Sustainable supply of energy for data centres*

As well as improving the energy efficiency of delivering digital services, Google also aspires to ensure that its energy consumption is as sustainable as possible. Since 2017, Google has matched 100 per cent of the annual energy demand of its data centres and offices with direct purchases of renewable energy on a global basis. Continuing to operate data centres with entirely clean energy is a key objective for firms like Google, the wider corporate world and our societies.

At the same time, even though the company buys a total amount of renewable energy matching its electricity use each year, it must still contend with times and places when the sun does not shine or the wind does not blow – indeed a society-wide challenge. During those hours, Google data centres (and likely most other energy users across the economy) may need to rely on electricity sources such as coal and gas power plants, which emit carbon. Tackling this societal challenge, in a significant further step, Google announced its intent to run on carbon-free energy everywhere, at all times (24/7), by 2030.<sup>21</sup> In other words, the company is raising further its sustainability by shifting from a 'global and annual' match, to a 'local and hourly' match of clean energy to its use – a first in the corporate world.

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<sup>20</sup> Masanet, E, et.al. (2020) Recalibrating global data center energy-use estimates

<sup>21</sup> See Google (2018) Moving toward 24x7 Carbon-Free Energy at Google Data Centers: Progress and Insights and Google (2020) 24/7 by 2030: Realizing a Carbon-free Future, <https://storage.googleapis.com/gweb-sustainability.appspot.com/pdf/24x7-carbon-free-energy-data-centers.pdf> ; <https://www.gstatic.com/gumdrop/sustainability/247-carbon-free-energy.pdf>

Machine Learning and Artificial Intelligence tools can be used to help achieve this complex balancing act. Google is now integrating carbon-intelligent computing platforms into their data centres, having already tested such solutions. These systems would allow data centres to balance server usage with clean energy across time. This means that some percentage of that computing power can be shifted to times when greener sources of energy are in surplus.<sup>22</sup> The scale of the data centre matters in both achieving business and environmental aims, giving a socio-economic advantage to hyperscale data centres.<sup>23</sup>

#### Box 4 National energy savings of handling e-mail through the cloud

Many services can be handled through the cloud, but as an illustrative example we look at the implications of shifting e-mail handling services to cloud servers. This is, however, just one example where moving from in-house servers to data centre storage would greatly increase energy efficiency. An in-house e-mail server can use up to 175 kWh annually per user. This can be compared to the 3.3 kWh annually per user used in an average European data centre.<sup>24</sup> In contrast, Google's even more efficient data centres use only 2.2 kWh annually per user.<sup>25</sup>

For our calculation we assume that Dutch firms that are not using cloud are using in-house equipment. We estimate the related electricity for in-house storage to be 338 GWh annually. This estimation is based on official survey statistics capturing the number of staff working with computers in firms of different sizes, and the share of cloud use by firm size. Average cloud use across companies is calculated to be 37 per cent.<sup>26</sup>

Hence, moving all e-mail services to the cloud based in data centres with an efficiency equivalent to Google's would:

- Reduce current electricity use for e-mail services in individual companies by 338 GWh.
- Increase electricity consumption in data centres by 9 GWh.

Based on the distribution of firm sizes in the national economy, we estimate that the above corresponds to a net reduction in current usage of 97 per cent equivalent to a decrease by 329 GWh.<sup>27</sup> This is broadly equivalent to about 4 per cent of gross energy production in April 2019 in the Netherlands.<sup>28</sup>

Source: Copenhagen Economics, based on Eurostat

#### *Renewable energy procurement supporting the Dutch digital transformation*

As with other Google data centres, the Eemshaven and Agriport data centres are at the frontier of energy efficiency. The high technical energy efficiency of the Eemshaven and Agriport data centres is one way in which Google supports sustainable digital services in the Netherlands. Further

<sup>22</sup> See Google, (2020) Our data centers now work harder when the sun shines and wind blows (blog)

<sup>23</sup> Further information on energy efficiency is available in Copenhagen Economics (2019) [Google's Hyperscale Data Centres and Infrastructure Ecosystem in Europe](#).

<sup>24</sup> Assuming that differences in energy use between Google's and average European data centres are due solely to overhead energy efficiency

<sup>25</sup> See Google (2019) [Environmental report](#) and Google (2011) [Google's green computing: efficiency at scale](#).

<sup>26</sup> Eurostat data found in [isoc\\_ci\\_eu\\_en2](#) (2018) and [sbs\\_sc\\_sca\\_r2](#) (2017)

<sup>27</sup> Calculations assume that all the resulting new data centre activity is as energy efficient as Google's data centres (2011)

<sup>28</sup> CBS, Electricity balance sheet; supply and consumption, <https://opendata.cbs.nl/statline/#/CBS/en/dataset/84575ENG/table?ts=1594647040410>



improvements to the overall sustainability of these services are achieved through Google's energy procurement strategy. As noted previously, since 2017 Google has matched 100 per cent of the annual energy demand of its data centres and offices with purchases of renewable energy.<sup>29</sup> As part of this, Google has developed the largest portfolio worldwide of corporate renewable Power Purchase Agreements (PPA).

Via PPA deals, Google signs contracts with developers of renewable projects and supports the production of carbon free energy. Entering these transactions enables wind and solar farms to secure the financing they need to get built, something that is promoted by Google's intervention and commitment. In this way Google's operations in the Netherlands drive the development of new renewable energy assets. As an example, some of the deals include agreements with windfarms in Delfzijl and Zeeland and a solar farm in Delfzijl Sunport.<sup>30</sup>

Partnerships are an important tool and enabler of the green transition. This has been demonstrated early on in the Netherlands. In 2016, Google partnered together with three other corporates (Akzo-Nobel, DSM, and Philips) to form a Dutch wind consortium. As a result, the consortium entered into a long term PPA with a developer cooperative (the largest citizens' initiative in the Netherlands for this sector) to off-take and pay for the electricity produced by WindPark Krammer.<sup>31</sup> This was the first time in the Netherlands that a group of multinational companies interacted with local citizens to create a consumer-to-business energy partnership – in other words, a direct link between producers and consumers without the intermediation of an energy utility. Soon after, the Dutch wind consortium entered into a second PPA, leading to the construction of the Windpark Bouwdokken.<sup>32</sup>

In 2019, Google invested in the largest renewable energy purchase ever, consisting of 18 individual deals globally.<sup>33</sup> Across Europe, Google has signed nearly 1,700 MW of PPAs with renewable energy developers, **making Google the largest corporate buyer of renewable energy** in Europe (it is nearly 5,500 MW globally, equivalent to a million rooftop solar panels).<sup>34</sup> As a result, it has been possible for every kilowatt hour of electricity consumed at Google data centres to be matched, on an annual basis, by a kilowatt hour of renewable energy from a wind or solar farm. Google's contracts have enabled investments in renewable energy projects across the world of over EUR 6 billion, including EUR 2.3 billion in Europe.

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<sup>29</sup> Google (2020) [Our data centers now work harder when the sun shines and wind blows](#).

<sup>30</sup> See Copenhagen Economics (2019) [Google's Hyperscale Data Centres and Infrastructure Ecosystem in Europe](#).

<sup>31</sup> See Rocky Mountains Institute (2017), [The Dutch Wind Consortium](#); Wind Energy Magazine (2018), [Windpark Krammer: the largest citizens' initiative](#); and Google (2016), [Renewable energy adoption takes a new turn with partnership in the Netherlands](#).

<sup>32</sup> See <http://www.windparkbouwdokken.nl/> and Rocky Mountains Institute (2017).

<sup>33</sup> See Google (2019): [Our biggest renewable energy purchase ever](#).

<sup>34</sup> See Copenhagen Economics (2019) [Google's Hyperscale Data Centres and Infrastructure Ecosystem in Europe](#).

## **6 CLOSING REMARKS: A MULTI-SECTOR POLICY APPROACH TO REAP THE NETHERLAND'S AND EUROPE'S DIGITAL INFRASTRUCTURES' OPPORTUNITY**

To conclude this study, we turn back and reflect on what, as economists, we have learned as part of this research journey and what related elements could be of socio-economic and policy interest. On this basis, our September 2019 study has highlighted exploratory suggestions on what to research and discuss further.

First, environmental considerations are top of the current agenda across Europe and achieving these will depend on vision, as well as attention to detail. Regulatory impediments can block or delay the private sector's role in fostering the green transition via smart procurement of renewables. National divergence in regulatory conditions and best practices can discourage efficient PPA procurement across Europe. The latter is key to satisfy the internet users' demand for digital services to be underpinned by green ICT, as firms and citizens transform their consumption from physical (and its energy inputs) to digital products and processes (and their energy inputs).

Second, the development of pan-European digital infrastructures involves a lot of nitty-gritty at the national and local level. This includes electricity network capacity, telecom infrastructure provision, educational systems delivering up to date technical skills – as well as traditional matters such as efficient planning and permitting processes.

Last, the topic of digital infrastructures is inherently multi-disciplinary. Just as the private sector (Google is a case in point) brings together experts from different specialisations to develop and make use of infrastructures – it is very relevant for national policy makers to come together, interact, and collaborate to ensure a timely and sustainable infrastructure development supporting the digital transformation. It follows that a combination of sectoral expertise and public policy processes (areas such as education, employment, energy, environment, planning, telecoms) are key to design in theory and ensure in practice, virtuous framework conditions for the development of digital infrastructures such as those analysed in this study.

*Note on Covid-19: Our calculations are based on information (public statistics such Eurostat, as well as Google expenditure data) made prior to the recent Covid-19 pandemic. While the overall method, relying on Eurostat input-output tables, remains a relevant basis to assess economy-wide effects of investments, future research may shed light on any changes in patterns of economic activity across value chains. This will rely on any updates from national statistics, as they gather retrospectively information about economic activity.*

*Disclaimer: the reports are Copenhagen Economics analysis based inter alia on Google publicly available investment announcements.*

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